



IP Telephony

Contact Centers

Mobility

Services

## FACT SHEET

# 5600 Series IP Telephones

## Overview

Avaya 5600 series IP telephones are designed for organizations using IP Office that want a cost-effective way to enjoy the benefits of converged communications. These H.323 IP telephones connect directly to your office LAN, simplifying your communications infrastructure. With the 5600 series telephones, remote employees can access the full set of features while working outside the office location.



## Capabilities

- The 5600 series IP telephones simplify access to important features with:
  - Up to 10 fixed feature keys: Hold, Conference, Transfer, Drop, Redial, Mute (except 5601), Volume, Speaker, Headset (except 5601 and 5602), Voicemail
  - Up to 24 programmable call appearance/feature keys that are electronically labeled (5610 and 5621 only)
  - Up to 7 menu/display navigation keys (including 4 that are electronically labeled, 5610 and 5621 only)
- Embedded applications: Speed Dial, Call Log (except 5601 and 5602), Web Browser/Wireless Markup Language (WML) compliant (only on 5621)
- Full duplex speakerphone (5610 and 5621 only)
- Backlit display with 5621 and EU24BL
- Message waiting indicator
- Built-in headset jack (5610 and 5621 only)
- Multiple language support built in: English, French, Italian, Spanish and Katakana
- 8 personalized ring patterns
- G.711, G.729a/B Voice CODECs; QoS Options - UDP Port Selection, DiffServ and 802.1p/B (VLAN)
- Integrated 10/100 BaseT Ethernet port to connect PC to phone (not with 5601)
- Hearing aid compatibility
- IP address assignment - DHCP client (must for 5601) or statically configured
- Downloadable firmware for future upgrades

## Benefits

The 5600 series IP telephones deliver a wide range of productivity boosting features in a device that is easy to use and designed for converged communications environments.

### Avaya Advantage

Electronic key labeling eliminates paper bills, simplifying phone administration and management.

## 5600 Series Sets Compatible with IP Office



5601



5602



5610



5621



EU24BL

	5601	5602	5610	5621	EU24BL
<b>Format</b>	IP telephone	IP telephone	IP telephone	IP telephone	Expansion unit
<b>System Requirements</b>	Any IP Office platform	Any IP Office platform	Any IP Office platform	Any IP Office platform	Any IP Office platform; connects directly to 5621 phones
<b>User Requirements</b>	NA	NA	NA	NA	5621 phones
<b>Programmable Feature Keys</b>	No	2	12 (on 2 display pages)	24 (on 2 display pages)	24
<b>Menu/Display Nav. Keys</b>	NA	NA	7	7	NA
<b>Speakerphone</b>	No	Listen only	Full duplex	Full duplex	NA
<b>Display Size (lines x characters)</b>	NA	2 x 24	5x29 168 x 80 pixels	7x29 168 x 132 pixels	NA
<b>Ethernet Port for PC</b>	No	5602SW	Yes	Yes	No
<b>Expansion Unit Port (DSS Port)</b>	No	No	Yes	Yes	NA
<b>Backlit Display</b>	No	No	No	Yes	Yes

Feature Detail	5601/5602/5610/5621
Absent Text/BLF/Bridged Appearance/Call Appearance/Call History/Call Timer/Caller Display/Headset Capability/Line Appearance/Multi Language/Mute/Time-Date	√
Directory Access/Extension Password Change/Handsfree Speech/Soft Key Labeling	√
Account Codes/Auto-Answer/Automatic Call Distribution/Call Barring/Call Coverage/Call Forwarding/Call Intrude/Call Park/Call Pickup/Call Queue/Call Steal/Call Transfer/Call Waiting/Callback/Clear Call Waiting/Conference Calls/Dial Emergency/Dial On Pickup (Hotline)/Distinctive Ringing/Do Not Disturb/Exceptions/E911/Follow Me Here/Follow Me To/Forward on Busy/Forward on No Answer/Forward to Specified Number/Forward on Unconditional/Group In-Out/Group Paging-Make-Receive/Hold/Hot Desking/Hot Transfer/Least Cost Routes/Lock/Login/Message Waiting Light/Monitor Calls/Night Service/On Hook Dialing/Park/Queuing a Transferred Call to a Busy Extension/Record a Call/Redial/Relay On-Off-Pulse/Meet Me Conference/Ring Back When Free/Speed Dialing/Suspend Call Waiting/Suspend-Resume/Toggle Calls/Voicemail Collect/Voicemail On-Off/Voicemail Ringback On-Off/Volume Adjustment	√

Note: 5600 series phones are not supported with IP Office Release 3.0 DT available in EMEA and APAC

**Not all features are available in all phones, please check with Product Description for details.**

### About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya's embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

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